



350 South Loop 336 West, Conroe, TX 77304-3308  
www.consolidated.com

February 9, 2010

Marlene H. Dortch, Secretary  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW  
Washington, DC 20554

RE: EB Docket 06-36  
Consolidated Communications Holdings, Inc;  
Annual CPNI Compliance Certification for 2009

Dear Ms. Dortch:

Pursuant to 47 C.F.R. § 64.2009(e), the undersigned officer of Consolidated Communications Holdings, Inc. and its subsidiaries ("Company" – see Exhibit B) certifies based on personal knowledge that the Company has established and implemented policies and procedures to ensure that it and its subsidiaries comply with the Commission's rules regarding customer/proprietary network information ("CPNI") found in 47 C.F.R. Part 64, Subpart U, with respect to all services subject thereto.

Enclosed with this certification is an accompanying statement (Exhibit A) explaining how the Company's procedures ensure that the Company is in compliance with the requirements (including those mandating the adoption of CPNI procedures, training, recordkeeping and supervisory review) set forth in § 64.2001 *et seq.* of the Commission's rules.

During the certification year, the Company has neither instituted proceedings nor filed any petitions against data brokers; nor has the Company received information to suggest that pretexters have attempted to gain access to its customers' CPNI. Furthermore, the Company has received no customer complaints in the certification year regarding unauthorized access to or disclosure of CPNI.

The Company represents and warrants that the above certification is consistent with 47 C.F.R. § 1.17 which requires truthful and accurate statements to the Commission. The Company also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.

Sincerely,

A handwritten signature in black ink, appearing to read 'Michael Shultz', with a large, sweeping flourish at the end.

Michael Shultz  
Vice President-Regulatory and Public Policy

Attachments

**ACCOMPANYING STATEMENT  
OF  
CONSOLIDATED COMMUNICATIONS HOLDINGS, INC.  
REGARDING  
COMPLIANCE WITH CPNI REGULATIONS FOR 2009  
AT  
47 C.F.R. § 64.2009**

In order to comply with the FCC rules set forth at 47 C.F.R. Part 64, Subpart U, Consolidated Communications Holdings, Inc. and its subsidiaries ("Company") has created a Company Policy document which fully acknowledges the Company's commitment to protecting Customer Proprietary Network Information ("CPNI") and which informs its employees and any agents acting on the Company's behalf that they are required to follow the specific CPNI Guidelines outlined in the Company CPNI Policy. The Company CPNI Policy sets forth the specific policies and guidelines that are to be used by all employees in regard to the permitted use, disclosure and protection of CPNI. The Policy was developed and is maintained so as to be in compliance with 47 C.F.R. Part 64, Subpart U. A copy of the Company's CPNI Policy is included in the employee handbook for all employees. The CPNI Policy is also maintained on the company internal intranet site. All customer contact employees and their supervisors are specifically trained to fully understand the CPNI Policy and consequences for noncompliance. CPNI customer rights and procedures are also explained in Consolidated phone directories and in biannual mailings to customers.

Based on my personal review of the Company operating procedures related to the protection of CPNI, to the best of my knowledge and belief, the Company during the 2009 year has established operating procedures that are adequate to ensure compliance with the FCC Rules as set forth at 47 C.F.R. Part 64, Subpart U, regarding the protection of CPNI.

Respectfully submitted,

A handwritten signature in black ink, appearing to read "Michael Shultz", with a stylized flourish at the end.

Michael Shultz  
Vice President-Regulatory and Public Policy

## **Exhibit B**

### **CONSOLIDATED COMMUNICATIONS HOLDINGS, INC.**

#### **LIST OF SUBSIDIARIES CERTIFYING FOR 2009**

Consolidated Communications of Fort Bend Company	FCC Filer ID 801798
Consolidated Communications of Texas Company	FCC Filer ID 802425
Illinois Consolidated Telephone Company	FCC Filer ID 803205
Consolidated Communications of Pennsylvania Company	FCC Filer ID 802458
Consolidated Communications Enterprise Services, Inc.	FCC Filer ID 822728